



**Ohio Speech and Hearing Professionals Board
77 South High Street, 16th Floor
Columbus, OH 43215**

Board Meeting Minutes of Wednesday, January 27, 2021

The Regular Business Meeting was called to order at 9:06 a.m. by Board President, Tammy H. Brown, held virtually due to COVID-19.

Board Officers and Members – Roll Call:

Tammy H. Brown, M.A., CCC-A, Audiology Board Member and Board President
Carrie L. Spangler, Au.D., CCC-A, Audiology Board Member and Board Secretary

Lisa Dodge Burton, Public Member
Steven M. Griffin, M.A., CCC-SLP, Speech-Language Pathology Board Member
Nancy Mills, Au.D., Audiology Board Member
Barbara L. Prakup, Ph.D., CCC-SLP, Speech-Language Pathology Board Member
Michael R. Pratt, H.A.S., Hearing Aid Specialist Board Member
Matthew Starner, H.A.S., Hearing Aid Specialist Board Member

Also Present:

Gregg B. Thornton, Executive Director
Connie J. Allen, Board Investigator
Cheryl R. Hawkinson, Principal Assistant Attorney General

AGENDA

The agenda for the January 27, 2021, regular board meeting was presented and reviewed.

Motion #1

Mr. Pratt moved to accept the agenda as amended. Mr. Griffin seconded the motion. The motion passed unanimously.

MINUTES

The minutes of the December 7, 2020 board meetings were reviewed.

Motion #2

Mr. Pratt moved to accept the minutes of the December 7, 2020 board meeting. Mr. Starner seconded the motion. The motion passed unanimously.

BOARD PRESIDENT'S COMMENTS

Tammy Brown welcomed everyone to the meeting and expressed appreciation for the board members' continued teamwork and dedication. She welcomed Dr. Nancy Mills, Au.D. to the Board, whose term commenced on January 1, 2021. She thanked Dr. Karen Mitchell, Au.D., for her service on the Board. Dr. Mills introduced herself to everyone. Dr. Mills has been a licensed audiologist in Ohio since 1997. She is Clinical Services Director at the Hearing Speech and Deaf Center of Greater Cincinnati. Ms. Brown also congratulated the Board's investigator, Connie Allen, on receiving the 2020 President's Award from the Ohio Investigator's Association. She thanked the board staff for their continued teamwork during the COVID-19 pandemic.

EXECUTIVE DIRECTOR'S REPORT

Mr. Thornton submitted a written report of significant activities occurring since the last Board meeting. He provided updates regarding:

- Significant meetings, presentations, and events
- Legislative and media contacts
- Year-to-date revenue and expenditures for FY 2021
- Significant legislation
- COVID-19 updates
- ASLP-IC Interstate Compact
- Licensure renewal campaign
- Board appointments
- Ethics Financial Disclosure Statements
- Tammy Brown elected to the Board of Directors for the National Council of State Boards of Examiners for Speech-Language Pathology and Audiology (NCSB)

RECONSIDERATION OF GINA NOW ADJUDICATION ORDER

The Board considered a request from Ms. Gina Now's attorney for reconsideration of the adjudication order the Board issued in the matter of Gina Now, IL.03216; Case No. 2020-5629 on December 11, 2020.

The Board opened the record at 10:01a.m. and concluded at 10:50 a.m.

The Board took a recess at 10:57 a.m. for the purpose of having quasi-judicial deliberations in the matter of Gina Now, IL.03216; Case No. 2020-5629 and returned to public session at 12:45 p.m.

The Board considered a request for reconsideration of its adjudication order issued on December 11, 2020 in the Matter of Gina Now, IL.03216; Case No. 2020-5629.

After consideration of all of the testimony, mitigation, documents and exhibits, the Board hereby modifies its December 11, 2020 adjudication order in Case No. 2020-5629.

The Findings of Fact are modified as follows:

1. Ms. Now is a licensed Hearing Aid Fitter.
2. Ms. Now failed to respond to a lawful request of the Board within thirty days.

3. Ms. Now has submitted an affidavit attesting that she has not practiced as a hearing aid fitter during the indefinite suspension.
4. Ms. Now has completed the thirty hours of continuing education, including two hours in ethics as set forth in the Board's December 11, 2020 adjudication order.
5. The Board has considered Ms. Now's January 18, 2021 letter to the Board.
6. The Board has considered Ms. Now's mitigation.

The Conclusions of Law are hereby modified as follows:

1. Ms. Now failed to respond to a lawful request of the Board in violation of Ohio Rev. Code section 4747.12(A)(19) and Ohio Admin. Code rule 4747-1-23(C)(1)(d)(ii).

The Board reaffirms its Order issued on December 11, 2020 as follows:

1. The Board hereby INDEFINTELY SUSPENDS Ms. Now's hearing aid fitters license.
2. Ms. Now may reapply for reinstatement of her hearing aid fitters license after one year from the date of the Adjudication Order issued on December 11, 2020. Prior to reinstatement, Ms. Now shall:
 - . complete thirty hours of continuing education which two hours must be completed in Ethics. The thirty hours of continuing education shall not be counted towards Ms. Now's continuing education requirements for her renewal of her reinstated license;¹
 - a. complete and pass the Board's jurisprudence examination;
 - b. submit an affidavit attesting that Ms. Now has not practiced as a hearing aid fitter; including seeing patients; and
 - c. submit a statement with her application for reinstatement indicating why the Board should reinstate her license. The statement should address how Ms. Now will ensure consumer protection by following the Board's laws and rules and respond to the Board's lawful requests for information in a timely manner.
3. Ms. Now's continuing education hours shall be audited indefinitely for as long as she holds an active hearing aid fitters license. Ms. Now shall submit proof of successfully completing her continuing education at the time she renews her license.
4. Ms. Now shall have no further violations of Chapter 4744 and 4747 of the Ohio Revised and Administrative Code Chapters.

Motion #3

Mr. Starner moved to accept the Board's modified Adjudication Order in the Matter of Gina Now, IL.03216; Case No. 2020-5629. Dr. Mills seconded the motion. The board voted on the motion to accept the order by roll call as follows: Ms. Burton: Yes; Mr. Griffin: Yes; Dr. Mills: Yes; Dr. Prakup: Yes; Mr. Pratt: Abstain; Dr. Spangler: Yes; Mr. Starner: Yes; and Ms. Brown: Yes

¹ The Board acknowledges that Ms. Now has completed this condition of the December 11, 2020 Adjudication Order.

ASSISTANT ATTORNEY GENERAL'S REPORT – Cheryl R. Hawkinson, Principal Assistant Attorney General

Ms. Hawkinson updated the Board on HB 442, which eliminated the Ohio Department of Education's pupil service license and changed the license to a registration requirement. She updated the Board on HB 436, which created the Ohio Dyslexia Committee and requires the Board to determine a selection process and appoint a qualified speech-language pathologist. She also updated the Board on HB 236 which is referred to as the Fresh Start Act.

INVESTIGATIONS

EXECUTIVE SESSION

Motion #4

Ms. Burton moved to enter Executive Session for the purpose of discussing investigation of charges or complaints against a licensee, regulated individual, or an applicant for the purpose of disciplinary action pursuant to R.C. §121.22.(G)(1), and which requires that such matters be kept confidential under R.C. §121.22(G)(5). Mr. Starner seconded the motion, which passed by roll call vote as follows: Ms. Burton: yes; Mr. Griffin: yes; Dr. Mills: yes; Dr. Prakup: yes; Mr. Pratt: yes; Dr. Spangler: yes; Mr. Starner: yes; and Ms. Brown: yes.

The Board went into Executive Session at 1:22 p.m. and invited Board staff to remain in attendance. The Board also invited the Assistant Attorney General to remain in attendance.

The Board returned to Public Session at 1:35 p.m.

B. Board Actions

New Cases – 2

CO2020-11263

This case involves a speech-language pathologist who answered Yes on their 2021-22 renewal application to the question, "Since your last renewal, restoration or license reinstatement, have you been arrested, charged and/or convicted, pled guilty or no contest, or been granted intervention in lieu of conviction for any misdemeanor or other criminal offense in the State of Ohio or in any other state, common-wealth, territory, province, or country, (other than minor traffic violations)?" The licensee was convicted of an OVI Misdemeanor July 2019. It is their 2nd OVI offense. The licensee obtained speech-language pathology licensure October 2015.

Accordingly, the Investigative Review Group recommends offering the licensee a Consent Agreement with the following terms and conditions:

- 5-year suspension stayed as long as they are in compliance with the Consent Agreement terms.
- Reprimand.
- After release from probation and the behavioral health agency that the licensee is currently seeking services from, prior to the suspension end date the licensee can apply to have the 5-year stayed suspension amended.
- Complete any and all programs required by the court and/or the licensee's probation officer.
- Sign a release for the probation officer to release the licensee's records to the Board.

- Sign a release for the behavioral health agency to submit the licensee's information (a report) to the Board and address if the licensee is fit to practice.
 - The reports are to be submitted quarterly to the Board and each quarterly report shall opine that the licensee is fit to practice as an SLP.
- Follow all recommendations by the behavioral health agency.
- Report within 10 days any new conviction and/or if the licensee has resumed treatment then provide a release to the Board to obtain treatment records.
- Must update employment, email address, and all other personal information within 10 days from the effective date of the Consent Agreement.
- Complete the following additional two pre-approved stress related continuing education courses (totaling 2.5 hours) from SpeechPathology.com and pass the post exam:
 - *The 3 Biggest Stressors for SLPs and What to Do About Them* – 1.5 hours
 - *Stress, Trauma and Mindfulness: Self-Care for Healthcare Professionals* – 1 hour
 - If the licensee wants to complete 2.5 hours of different stress related continuing education than above, they must submit the course information to the Board for approval. The courses must have an exam and the licensee must pass it.
 - The licensee shall submit proof to the Board office no later than 60 days from effective date of the Consent Agreement that the additional 2.5 hours of continuing education was completed and that they passed the exam.
 - The additional 2.5 hours are not applicable towards the current practice biennium for renewal.
- Audit the licensees continuing education for the next 3 practice bienniums, e.g., 2019-2020, 2021-2022, 2023-2024.
- Sign a release to obtain the licensees Alcoholics Anonymous records.

If the licensee does not agree to the Consent Agreement offer, the Investigative Review Group recommends the Board authorize the Investigative Review Group to issue a Notice of Opportunity for Hearing.

Motion #5

Dr. Spangler moved to accept the Investigative Review Group's recommendation in case number **CO2020-11263**. Mr. Starner seconded the motion. Mr. Pratt abstained. The motion passed unanimously.

CO2020-11523

This case involves a speech-language pathologist whose transcript was never received at the Board office while conditionally licensed/while completing their Supervised Professional Experience (SPE). The licensee failed to update their email address in their eLicense Ohio portal account; therefore, they did not receive several "Submit Transcript" email notifications. After completing SPE they obtained new employment and did not notify the Board. The licensee practiced fulltime without an approved SPE Plan and supervision. The licensee obtained speech-language pathology licensure November 2020, the day after their transcript was received at the Board office.

Accordingly, the Investigative Review Group recommends offering the licensee a Consent Agreement with the following terms and conditions for failure to update their contact information and employment pursuant to Ohio Administrative Code (OAC) Section 4753-3-03, failure to submit their transcript and failure to abide by the requirements for conditional licensure until full licensure was granted pursuant to OAC 4753-3-07(B)(5)(c)(ii) and (F)(1) and 4753-3-07(G)(2):

- Reprimand.
- Suspend 140 days staying half. The 70 days suspension will be served on designated dates (weekends and holidays).
- Complete and pass the Boards jurisprudence examination.
- Complete 2 continuing education hours in Ethics. Proof of completion of the 2 hours will be due within 60 days from the effective date of the Consent Agreement.

If the licensee does not agree to the Consent Agreement offer, the Investigative Review Group recommends the Board authorize the Investigative Review Group to issue a Notice of Opportunity for Hearing.

Motion #6

Ms. Burton moved to accept the Investigative Review Group's recommendation in case number **CO2020-11523**. Mr. Griffin seconded the motion. Mr. Pratt abstained. The motion passed unanimously.

C. Investigative Report – Ms. Allen

OPENED Cases/Investigations since the last Board Meeting 12/7/2020	13
CLOSED Cases/Investigations since the last Board Meeting 12/7/2020	16
Current Open Investigations	11
Current Open Cases – Due to Monitoring Consent Agreement(s)	8
Current Open Cases – Due to Monitoring Adjudication Order(s)	1
Of Current Investigations – Consumer Complaints	3
Of Current Investigations – Referral Complaints	7

Of the Investigations currently open, the Investigative Categories are listed below:

Application Requirements Not Met	0
Billing Fraud	1
Continuing Education Violation and/or Self Report	0
Conviction	0
False or Misleading Advertisement	0
Falsified/Misleading Application	0
Illegal, Incompetent, or Habitually Negligent Practice	0
Impaired Practice	0
Misrepresentation of Credentials	0
Other	0
Practicing Under Expired/Inactive License	0
Renewal Issue	3
Supervised Professional Experience Violations	1
Unlicensed Practice	2
Unprofessional/Unethical Conduct	4

Sub-Categories – Unprofessional/Unethical Conduct

Hearing Aid – Return and/or Not Working Issues	2
Non-Medical Referral after Hearing Exam	1
Expired Practice in a school under ODE Pupil Services License	1

Updates Since the last meeting – Cases or Other Information Previously Heard by the Board;
Other Enforcement Activities and/or Outcome of some of the closed cases:

- Educational Letters – 4
- Referral to Other Agency Letters – 1

Scheduled Hearings

None to date for 2021

Post 2020 Hearing Update

An appeal was received after the fifteen-day deadline in CO2020-5659, Gina Now, IL.03216, regarding the Adjudication Order issued to her per the Board's December 7, 2020 Goldman Hearing. Her attorney submitted a request for reconsideration of the Adjudication Order. Ms. Now dismissed her appeal and the Board now has jurisdiction to consider the request for reconsideration.

Returned Cases – 1

CO2020-2684

This case involves a speech-language pathologist who violated the Health Insurance Portability and Accountability Act (HIPAA). The licensee maintained a copy of their Daily Activity Schedule (Schedule) at their residence after termination from employment. The licensee provided a copy of their Schedule via non-secure email to the Board Investigator, which included patient identifiers and protected health information pursuant HIPAA. The licensee obtained speech-language pathology licensure August 2008. The Board previously heard this case at its December 7, 2020 meeting and agreed with the Investigative Review Group's recommendation to offer a Consent Agreement. The licensee agreed to the terms (*listed below*) and signed the Consent Agreement. Accordingly, the Investigative Review Group recommends the Board approve the signed Consent and close this case after the additional continuing education hours and jurisprudence examination terms are met.

The terms of the Consent Agreement are as follows:

- *Reprimand;*
- *Complete an additional 8 hours of continuing education in the following areas: 2 in ethics; 2 related to HIPAA; 2 in confidentiality; 2 in record keeping;*
- *Proof the 8 continuing education hours are due 60 days from the effective date of the Consent Agreement and shall not be applied towards the required 20 hours for the current biennium;*
- *Complete and pass the Boards' jurisprudence examination;*
- *Audit the licensees continuing education hours for the 2019-2020 and 2021-2022 biennium.*

Disciplinary Investigations Statistics for 2020

Disciplinary Investigative Actions Taken

Hearings	2
Adjudication Orders	2
Consent Agreements	5
Consent Agreements Non-Reportable (Conditional 1 Year License)	2
Educational Letters	13
Referrals to Prosecutor	0

Referrals to Other Agencies 5

Category of Disciplinary Investigative Actions Taken

Application Requirements Not Met	0
Billing Fraud	5
Continuing Education Violation	1
Conviction – Disqualifying Offense	1
False or Misleading Advertisement	4
Falsified/Misleading Application	0
Illegal, Incompetent or Habitually Negligent Practice	0
Impaired Practice	1
Misrepresentation of Credentials	0
Other	0
Practicing Under Expired/Inactive License	7
Renewal Issue	0
Supervised Professional Experience Violations	0
Unlicensed Practice	2
Unprofessional/Unethical Conduct	6

LICENSURE APPROVAL – Carrie Spangler

A. License Review

Motion #7

Dr. Spangler confirmed that there were no board members who had a conflict of interest with ratifying the names appearing on the licensure report. Dr. Spangler moved to ratify the Audiology, Hearing Aid Dealers, Hearing Aid Fitters, Hearing Aid Satellites, Conditional Speech-Language Pathology, Speech-Language Pathology, and Trainee Permit licenses granted by the Executive Director since the last Board Meeting. Dr. Mills seconded the motion. The motion passed unanimously.

License: Number	Issue Date	Applicant Full Name
COND.20201590-SP	12/3/2020	Jennifer A. Perdomo
SP.14238	12/3/2020	Carla Anna Ruggieri
HAD.03376	12/3/2020	Kathryn Leigh Cisler
SP.14239	12/7/2020	Kaitlin Marie Kramer
HAD.03377	12/7/2020	Karen S Wood
A.02290	12/7/2020	Brittany Seiler
SP.14240	12/7/2020	Nicole Morgan Schonauer
SP.14241	12/8/2020	Julie Rose Mortellaro
COND.20201591-SP	12/8/2020	Jesse Ann Haney
SP.14242	12/14/2020	Anne Kirschner
SP.14245	12/14/2020	michael eric biel
SP.14244	12/14/2020	Allison Paige Bungler

IL.03437	12/14/2020	Kyle M Valatka
SP.14243	12/14/2020	Thamar Raymond
TP.11242	12/16/2020	Zachary Allen Baker
SP.14246	12/17/2020	Tracy Jean Heupel
SP.14247	12/17/2020	Delaney Gardner
SP.14249	12/18/2020	Emily Kristen Ladd
SP.14248	12/18/2020	Nayiri Adessian
IL.03438	12/18/2020	Michael Anderson
COND.20201592-SP	12/22/2020	Veronica Karen Musser
SP.14250	12/22/2020	Amanda Marie Alflen
HAD.00100-SAT	12/22/2020	Neena Newton
HAD.00101-SAT	12/22/2020	Neena Newton
TEMP.00039-SP	12/22/2020	Cathy A. Runnels
HAD.00098-SAT	12/22/2020	Neena Newton
HAD.00099-SAT	12/22/2020	Neena Newton
COND.20201596-SP	12/30/2020	Katelyn Baker
SP.14253	12/30/2020	Victoria Rose Lord
TEMP.00040-SP	12/30/2020	Jennifer Corie
SP.14252	12/30/2020	Alison Ronau
TEMP.00041-SP	12/30/2020	Lanni Reisinger
TP.11244	12/30/2020	Alexander James Lakos
COND.20201593-SP	12/30/2020	Amber Elaine Cohagen
COND.20201594-SP	12/30/2020	Olivia Cunningham
SP.14251	12/30/2020	Katelyn Jenny
COND.20201595-SP	12/30/2020	Gianna Danielle Mattiuz
HAD.00102-SAT	12/30/2020	Sound Hearing II
TP.11243	12/30/2020	Chelsey Nicole Doyle
COND.20201597-SP	12/31/2020	Kelsey Marie Adams
COND.20201605-SP	12/31/2020	McKenzie May Springford
COND.20201599-SP	12/31/2020	Abigail Fleeson
COND.20201600-SP	12/31/2020	Olivia Ann Edelman
COND.20201606-SP	12/31/2020	Eleni Panaiota Magiassos
COND.20201604-SP	12/31/2020	Demetra Kontos
COND.20201601-SP	12/31/2020	Devin R. Buffa
COND.20201598-SP	12/31/2020	Tatum E. Sheets
COND.20201602-SP	12/31/2020	Shannon M Robbins
SP.14254	12/31/2020	Emily Cavanaugh
COND.20201603-SP	12/31/2020	Courtney Jean Hephner
SP.14255	1/4/2021	Jaci Cheeseman
SP.14256	1/4/2021	Molly J Manning
SP.14257	1/4/2021	Kirsten Leigh Motley
SP.14258	1/7/2021	Pooja Teresa Thundathil
SP.14260	1/7/2021	Megan Rose Hummel
SP.14261	1/7/2021	Bridget T. Trimble
COND.20211607-SP	1/7/2021	claire crosby
SP.14259	1/7/2021	Shelby Rose Montgomery
A.02291	1/7/2021	Jennifer Clair Thomson

HAD.00103-SAT	1/7/2021	Michael R Pratt
A.02292	1/8/2021	Amy Myrissa Schroeder
SP.14265	1/8/2021	Lisa A Edmonds
SP.14264	1/8/2021	Emma Patricia Laurash
SP.14262	1/8/2021	Emily Ann Catanzarite
SP.14263	1/8/2021	Courtney Halbower
SP.14266	1/11/2021	Allison Smolarski
HAD.03378	1/13/2021	Lara Harless
SP.14272	1/14/2021	Lori Bartels-Tobin
SP.14267	1/14/2021	Samantha Danielle Newman
SP.14273	1/14/2021	Allie Huffman
SP.14269	1/14/2021	Shelby Ruth Masland
SP.14270	1/14/2021	Kathleen Ann Heitz
SP.14271	1/14/2021	Shereen Wilburn
SP.14268	1/14/2021	Stephanie Simpkins
SP.14274	1/19/2021	Justin Edward Bacon
TP.11245	1/21/2021	Shannon Lee Popham

Audiology Aides

None

Speech-Language Pathology Aides
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None

Licensure Applications

None

Special Applications

None

LICENSING SUMMARY**(Note: includes licensees with 12/31/2022 expiration date)**

Audiology	1,083
Audiology Aide	96
Conditional Speech-Language Pathology	396
Dual – Audiology and Speech-Language	32
Hearing Aid Dealers	235
Hearing Aid Satellites	412
Hearing Aid Fitters	457
Inactive Audiology	68
Inactive Speech-Language Pathology	372
Speech-Language Pathology	8,053
Speech-Language Pathology Aide	5
Trainee Permit Holders	53
<u>TOTAL</u>	11,262

October 2020 completed renewals

Audiology	281
Audiology Aide	25
Hearing Aid Dealers	45
Hearing Aid Fitters	64
Inactive Audiology	11
Inactive Speech-Language Pathology	43
Speech-Language Pathology	1,518
Speech-Language Pathology Aide	1
Total Renewals Month of October:	1,988

November 2020 completed renewals

Audiology	245
Audiology Aide	8
Hearing Aid Dealers	43
Hearing Aid Fitters	62
Inactive Audiology	8
Inactive Speech-Language Pathology	58
Speech-Language Pathology	1,597
Speech-Language Pathology Aide	2
Total Renewals Month of November:	2,023

December 2020 completed renewals

Audiology	361
Audiology Aide	13
Hearing Aid Dealers	51
Hearing Aid Fitters	121
Inactive Audiology	6
Inactive Speech-Language Pathology	28
Speech-Language Pathology	2,547
Speech-Language Pathology Aide	0
Total Renewals Month of December:	2,766

January 2021 completed renewals (Note: up to 1/21/2021)

Audiology	25
Audiology Aide	1
Hearing Aid Dealers	4
Hearing Aid Fitters	12
Inactive Audiology	8
Inactive Speech-Language Pathology	63
Speech-Language Pathology	203
Speech-Language Pathology Aide	0
Total Renewals Month of January:	316

Pending Renewals (Note: since 1/22/2021)**(Note: summary reflects licensees with a 7/1/2021 expiration date)**

Audiology	207
Audiology Aide	43
Hearing Aid Dealers	87
Hearing Aid Satellites	224
Hearing Aid Fitters	188
Inactive Audiology	33
Inactive Speech-Language Pathology	186
Speech-Language Pathology	2,178
Speech-Language Pathology Aide	2
Total Licensees with 7/1/2021 expiration date:	3,148

BOARD BUSINESS**A. Forensic Experiential Trauma Interview Training**

The Board reviewed and discussed a proposed training for the board investigator focused on trauma-informed investigative techniques. The Board noted that this type of training was a recommendation from the Strauss Workgroup.

Motion #8

Mr. Starner moved to approve \$2,090 for the board investigator to complete Forensic Experiential Trauma Interview Training. Dr. Prakup seconded the motion. The motion passed unanimously.

B. Ohio Dyslexia Committee Appointment

The Board reviewed and discussed the House Bill 432 which created the Ohio Dyslexia Committee and requires the Board to determine a process to appoint a speech-language pathologist to serve on the committee.

Motion #9

Dr. Spangler moved that to appoint a qualified speech-language pathology board member as the Board's selection process for the Ohio Dyslexia Committee. Mr. Pratt seconded the motion. The motion passed unanimously.

The Board discussed the appointment of a speech-language pathology board member to serve on the Ohio Dyslexia Committee. The Board recommended that Steven Griffin be appointed to the committee.

Motion #10

Dr. Prakup moved that the Board appoint Steven Griffin to serve on the Ohio Dyslexia Committee. Mr. Pratt seconded the motion. The motion passed unanimously.

The Board took a recess at approximately 2:10 p.m. and returned to public session at approximately 2:15 p.m.

C. 2021 Strategic Plan of Work

The Board reviewed and discussed the 2021 strategic plan of work. The plan of work will be finalized at the March 15, 2021 board meeting.

CORRESPONDENCE

There was no correspondence discussed at the meeting.

OPEN FORUM FOR PUBLIC AND PROFESSIONAL ORGANIZATIONS

There were no comments from members of the public or professional organizations.

MEMBER CONCERNS

Mr. Starner noted that third-party administrators for insurance companies are disqualifying licensees from participating in their network based upon unprofessional conduct. He noted that there is no mechanism for the Board to be informed by the third-party billing providers when they issue their own sanctions against licensees for unprofessional conduct. After discussion the Board added this item to the 2021 strategic plan of work to explore options to facilitate a process for third party billing providers reporting such actions to the Board.

ADJOURNMENT

The meeting was adjourned at 3:14 p.m.



Tammy H. Brown, Board President



Carrie L. Spangler, Board Secretary

__March 15, 2021_____
Date

__March 15, 2021_____
Date



Gregg B. Thornton, Executive Director

__March 15, 2021_____
Date