Welcome to the first edition of the Ohio Speech and Hearing Professionals Board’s eNewsletter. We appreciate you taking time to review some important updates impacting licensure of the Audiology, Hearing Aid Dealing and Fitting, and Speech-Language Pathology professions. Since June 19, 2017, the Board has implemented licensure processes in the new licensing system called eLicense Ohio. We will continue to send e-mail notifications to our licensees about.

(Continued on next page)
Message from the Board Chairperson
(continued from page 1)

at the annual conference sponsored by the Ohio Speech-Language Hearing Association. In October, we will be on hand at the annual conference sponsored by the Ohio School Speech Pathology Educational Audiology Coalition and the Ohio Audiology Conference sponsored by the Ohio Academy of Audiology. The Board has met four times already, establishing a collaborative strategic plan and moving forward with the implementation of its strategic goals for this year.

In March, our Executive Director was invited to give an ethics training at the 2018 West Virginia Speech-Language Hearing Association Convention in Bridgeport, West Virginia, and he was recently elected to the Board of Directors with the National Council of State Boards of Examiners in Speech-Language Pathology and Audiology. Last June, the two former Boards began transition over to the new eLicense Ohio system, which made the transition under the new board more fluid. Stay tuned for more detailed updates regarding the Board’s plans to streamline licensure processes and renewals for hearing aid fitters and dealers. Although we hope that you have found this board consolidation is not effecting your communication and business with us, we now welcome the opportunity to come together as three professions under one board with the same high expectations and goals for communicative health in Ohio as well as procedural operations.

We always invite your feedback. If you recently contacted the Board for services or information, please take a moment to complete our customer survey and let us know your opinion about that experience.

Thank you,
Gregg B. Thornton, Esq.
Executive Director

Has your contact information changed?

Updating your contact information is now a self-service process in the new eLicense Ohio system. See the update inside this edition for details on how to register and access your license through your new eLicense Ohio dashboard.

All licensees are required to update any change of name, place of business, or mailing address within thirty days of said change.

Important Information

SPECIAL POINTS OF INTEREST:

- Reminder: Board and Committee meetings are open to the public.
- Public comment is welcome at all Board meetings.
- Please visit our new website at www.shp.ohio.gov for the latest updates and information.

Message from the Executive Director
(continued from page 1)

the new system. Licensees will not be able to renew their license without first completing the registration process to create a user name and password. In response to many e-mails and inquiries, I would like to confirm that the registration e-mail you will receive is authorized by the Board and to alleviate any concern about the sensitive information being requested. There is also important information about the Board’s consolidation under Am. Sub. H.B. 49, which took effect on January 21, 2018. The Speech-Language Pathology and Audiology Board and Hearing Aid Dealers and Fitters Licensing Board were consolidated and formed the Ohio Speech and Hearing Professionals Board. Complete details about the consolidation are inside this edition. We invite you to visit our new homepage at www.shp.ohio.gov, and also visit us on Facebook to stay updated throughout the year.

We always invite your feedback. If you recently contacted the Board for services or information, please take a moment to complete our customer service survey and let us know your opinion about that experience.

Thank you,
Gregg B. Thornton, Esq.
Executive Director

Board’s Mailing Address and Contact Information:
Ohio Speech and Hearing Professionals Board
Vern Riffe Center for Government & the Arts
77 South High Street, Suite 1659
Columbus, Ohio 43215-6108

Phone: 614-466-3145
Fax: 614-995-2286
E-mail: board@shp.ohio.gov

Office Hours:
8:00 a.m. to 5:00 p.m.
Monday through Friday

Board office is closed during observance of state holidays
eLicense Ohio System Goes Live

On June 19, 2017, the Board converted to a new licensing system called eLicense Ohio. The new licensing system allows all applications to be submitted online. All individuals applying for an initial license, e.g., Audiologist, Hearing Aid Dealer or Fitter, Speech-Language Pathologist, Conditional Speech-Language Pathologist, Audiology Aide, Speech-Language Pathology Aide, or Trainee must visit the eLicense Ohio Home Page at: https://elicense.ohio.gov/OH_HomePage, and then choose the Login / Create an Account option. Choose the "I DON'T HAVE A LICENSE" button and follow the prompts to register for a new eLicense account as a new licensee. After successfully registering, you will be directed to your online user Dashboard page and will be able to select the appropriate application for licensure.

Current licensees with an "Active," "Inactive," or "Expired" license must first register in the new eLicense Ohio portal to create a user name and password before you can access options under your license account, such as updating your contact information, renewing your license, applying for inactive status or restoration, or requesting a replacement wall certificate or pocket card. Please follow the steps below to create an account and review your profile information:

- Choose the Login / Create an Account option.
- Choose the "I HAVE A LICENSE" button.

You will be prompted to enter your Social Security Number, Security Code, Date of Birth, a valid email address and create a unique password. Note: to obtain your Security Code via e-mail, the e-mail address you enter on the account registration page must by the same as the e-mail address on file with the Board. If you are unable to obtain a Security Code because your e-mail address does not match what is currently on file, please contact the Board at: (614) 466-3145 for assistance.

Browser Information: It is recommended that you use newer versions of Google Chrome, Safari or Firefox web browsers. Internet Explorer users, must use IE 11 or Edge to access the eLicense Ohio system. Complete registration information is available on the Board’s homepage at www.shp.ohio.gov.

---

### Licensure Statistics

As of May 2, 2017

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Audiologists:</td>
<td>1023</td>
</tr>
<tr>
<td>Audiology Aides:</td>
<td>87</td>
</tr>
<tr>
<td>Conditional SLPs:</td>
<td>329</td>
</tr>
<tr>
<td>Hearing Aid Dealers:</td>
<td>224</td>
</tr>
<tr>
<td>Hearing Aid Satellites:</td>
<td>389</td>
</tr>
<tr>
<td>Hearing Aid Fitters:</td>
<td>405</td>
</tr>
<tr>
<td>Inactive Audiology:</td>
<td>37</td>
</tr>
<tr>
<td>Inactive Speech-Language Path.:</td>
<td>241</td>
</tr>
<tr>
<td>Speech-Language Pathologists:</td>
<td>7460</td>
</tr>
<tr>
<td>SLP Aides:</td>
<td>4</td>
</tr>
<tr>
<td>Training Permit Holders:</td>
<td>48</td>
</tr>
<tr>
<td><strong>Total Licenses:</strong></td>
<td><strong>10,285</strong></td>
</tr>
</tbody>
</table>

---

**OBSLPA Staff:**

**Executive Director:** Gregg B. Thornton, Esq.  
gregg.thornton@shp.ohio.gov

**Investigator:** Connie J. Stansberry  
connie.stansberry@shp.ohio.gov

**Executive Office Administrator:** Darlene D. Young  
darlene.young@shp.ohio.gov

**Administrative Professional:** Brandy R. Thomas  
brandy.thomas@shp.ohio.gov

**Senior Assistant Attorney General:** Cheryl R. Hawkinson, Esq.
Board Consolidation

Am. Sub. H.B. Bill 49 was passed and signed into law on July 1, 2017, which consolidated the Board of Speech-Language Pathology and Audiology (SPE) and Hearing Aid Dealers and Fitters Licensing Board (HAD). Under this new, both SPE and HAD were abolished on January 20, 2018, and combined into a single program agency called the Ohio Speech and Hearing Professionals Board (SHP) effective January 21, 2018. Even before this most recent merger in our state of Ohio, at least eight other states have combined licensure of speech-language pathologists, audiologists, and hearing aid dealers and fitters under the same board. The following information will address the most common questions received regarding the transition.

What changed?
Effective January 21, 2018, pursuant to Am. Sub. H. B. 49, the responsibilities of the two Boards merged and was renamed the Ohio Speech and Hearing Professionals Board.

What’s the impact?
The new law did not change the underlying licensing standards for each professional groups. In other words, audiologists, speech-language pathologists, conditional speech-language pathologists, audiology aides and speech-language pathology aides are still licensed under Chapter 4753 of the Ohio Revised and Administrative Codes, and hearing aid dealers and fitters, trainees, anyone holding a conditional license for up to one year, and entities that engage in the merchandise of hearing aids are still licensed under Chapter 4747 of the Ohio Revised and Administrative Codes. Most of the changes will be back office and administrative in nature. The new law does require all applicants for initial license to complete a criminal records check.

What the new law doesn’t do:
The new law does not eliminate or change educational, examination, licensing, or continuing education requirements for any group licensed under the new Board.

Because we use email as a cost-saving, efficient way to communicate, please be sure that we have your email address in our records. You can update your e-mail address and contact information by registering and/or logging in to your user account via the new eLicense Ohio system at: https://elicense.ohio.gov/OH_HomePage. Refer to page three inside this edition from complete details on registering and/or logging in to eLicense Ohio.

We look forward to working together to continue to serve you and the citizens of Ohio.
Meet the Board Members

Audiology Board Member
Tammy H. Brown, M.A., CCC-A
Loveland (Clermont Co.) - Term ending March 22, 2021
Board President
Committees: Professional Competency, Rules, Policies and Procedures (Chair)

Tammy Brown earned undergraduate degrees in Speech Pathology and Audiology and Education at Miami University in 1989 moving on to the University of Cincinnati earning her Master's Degree in Audiology 1991. She completed a Master's thesis in Noise Measurement in the Classroom Environment. Ms. Brown is a member of the American Academy of Audiology, American Speech-Language-Hearing Association and the Ohio Speech Language and Hearing Association. She has presented on topics of ethics, genetics of hearing loss, hearing aid fitting rationale and other areas of audiology. Ms. Brown has also served numerous leadership roles in her community and her state associations.

Currently employed as a clinical audiologist with Miami University, on staff at The Christ Hospital and Cincinnati Children's Hospital Medical Center, she has over twenty-four years of experience as a licensed audiologist, primarily focused in pediatric audiology and patient advocacy. She has worked and trained in hospital, school, university and private ENT settings working with consumers across the life span. Her interests range from etiology of communication disorders to consumer based care models, interdisciplinary collaborative program development and student engagement. She co-developed pediatric hearing aid programs and protocols for pediatric diagnostics and universal hearing screening and advocated for Universal Hearing Screening legislation and protocols in Ohio.

Ms. Brown was appointed by the Governor to serve on the new Ohio Speech and Hearing Professional’s Board through March 2021 and is currently the Board’s President. She formerly served on the Ohio Board of Speech-Language Pathology and Audiology and during her term was involved with many statewide issues, including testifying before the Ohio House Committee on Military and Veterans Affairs, supporting legislation enabling veterans and their spouse to request consideration of military training, education and experience when applying to occupational licensure boards in Ohio.

Her passion for consumers to receive excellent care for their communication needs is fueled by her family, patients and many mentors who include educators, audiologists, speech language pathologists, physicians, hearing aid dealers, businessmen, nurses, administrators and students and the privilege of working with dedicated interdisciplinary teams throughout her 24 years as an Audiologist.
Meet the Board Members

Audiology Board Member
Carrie L. Spangler, Au.D., CCC-A
Uniontown, (Stark Co.) - Term ending March 22, 2019
Board Secretary
Committees: License Application Review, Rules

Dr. Carrie Spangler has over 19 years of experience as a professional in the field of audiology and has a lifetime of personal experience living successfully with hearing loss. She has presented locally, nationally, and internationally on topics related to educational and pediatric hearing loss. In addition, she has experience in facilitating support groups for students with hearing loss with a focus on self-advocacy and transition skills.

Currently employed at Summit Educational Service Center, Ohio is where she provides educational audiology outreach services. Her areas of interest include educational audiology for all students with hearing loss, teens and support groups, advocacy, and humanitarian audiology. Dr. Spangler initiated the TALK (Teaching Auditory Learning in Kids) listening and spoken language preschool program in Summit County. She also created the Hit It! program (Hearing Impaired Teens Interacting Together) which is a support group for teens with hearing loss. Carrie has volunteered time in Haiti helping children with hearing loss. She currently serves as the secretary for the Ohio Speech and Hearing Professionals Board.

Audiology Board Member
Karen Mitchell, Au.D., CCC-A, FAAA
Ostrander, (Delaware Co.) - Term ending March 22, 2020
Committees: Professional Competency, Investigative Review Group – Audiology Consultant, License Application Review

Director of Audiology & Hearing Aid Services at Columbus Speech & Hearing Center--She earned her Doctorate of Audiology from Arizona School of Health Sciences in 2007 and received her Master of Science degree in Audiology from West Virginia University in 1979. Karen is a member of the American Academy of Audiology, American Speech-Language-Hearing Association and the Ohio Academy of Audiology. Her areas of interest are consumer protection and advocacy.

Dr. Mitchell is a Past-President of the Ohio Academy of Audiology (OAA) and received the OAA Honors of the Academy Award in 2010 for contributions to the profession and to the Academy. She served as an audiology representative on the Ohio Board of Speech-Language Pathology and Audiology (2010-2016). She has served as an OAA Representative to the Ohio Speech and Hearing Governmental Affairs Coalition and has participated in Ohio Department of Health committees addressing pediatric audiology services in Ohio.
Meet the Board Members

Hearing Aid Fitter Board Member
Michael R. Pratt, H.A.S.
Perrysburg, (Wood Co.) - Term ending March 22, 2020
Committees: Professional Competency, License Application Review

Mr. Pratt is the 3rd generation to be apart of Pratt Hearing Aids and joined the practice in 2009. He quickly fell in love with profession and received his license in 2009. Since joining the hearing aid field, he has been a strong advocate of the hearing impaired by joining hearing groups such as the International Hearing Society (IHS) and the Hearing Healthcare Alliance of Ohio (HHAO), and has served as a Trustee of HHAO. In January of 2018, after serving on the Ohio Hearing Aid Dealers and Fitters Licensing Board, Mr. Pratt was appointed to the newly formed Ohio Speech and Hearing Professionals Board. His professional goals are to make a difference in the lives of others and advancing the Hearing Healthcare profession locally and statewide. When Mr. Pratt retires, he hopes to leave this industry better than when he came in.

Hearing Aid Fitter Board Member
Matthew Starner, H.A.S.
Zanesville, (Muskingum Co.) - Term ending March 22, 2019
Committees: Rules (Chair), Investigative Review Group – Hearing Aid Specialist Consultant

Mr. Starner is a graduate of Maysville High School in Zanesville. He attended and played football at Mount Union College with a major in biology. He started in the hearing healthcare field in 1995 employed by Beltone in Zanesville. In 1997, Mr. Starner was promoted to Regional VP overseeing a nine county area in southeast Ohio. In 2005, he helped establish Echo-Novell Hearing Centers in Newark and Lancaster working as the VP of Operations until 2013 when he purchased the practice from his partner. Echo-Norvell Hearing has been recognized as the Best of Licking County for the last 3 years as voted on by the readers of the Newark Advocate under Mr. Starner’s ownership. Mr. Starner continues to expand into Hocking County to better serve those in need in Southeastern Ohio. He has been recognized with several awards by the hearing aid manufacturer Audibel including a three time recipient of the Gold Club Award and three time recipient of the President’s Award.

In 2014, Mr. Starner was elected by his peers as a trustee for the Hearing Healthcare Alliance of Ohio (HHAO). In 2015, he was elected as the Vice President of the HHAO. In 2016, Governor John R. Kasich appointed Mr. Starner to the Ohio Hearing Aid Dealers and Fitters Licensing Board where he was elected as the Board’s Vice Chair and as Chair of the Investigative Review Group. He considers himself fortunate to be appointed to the initial Speech and Hearing Professionals Board in January of 2018 and is very excited for this opportunity to take speech and hearing in Ohio to a new level.

Mr. Starner married his wife, Amy, in 2002, and they have one son who is graduating high school this year. They are currently living on Buckeye Lake which provides them with better access to Columbus for meetings and other board business as needed.
Meet the Board Members

Speech-Language Pathology Board Members
Lisa A. Froehlich, Ph.D., CCC-SLP
Lebanon, (Warren Co.) - Term ending March 22, 2020
Committees: Professional Competency (Chair)

Dr. Lisa Froehlich has spent the last 38 years as a speech language pathologist working within the school system. Currently, she is a special education manager for Cincinnati Public Schools. She oversees the special education practices of 6 school teams as well as the post-secondary transition activities of students with disabilities. She has had previous experience in preschool classes for language impaired and hearing impaired children, working with the adolescent population and in special programs for learning disabled children. Her research, publications and presentations have been primarily in the areas of adolescent language and literacy. Lisa holds an M.S. and Ph.D. from the University of Cincinnati. This is her fifth year serving on the Board. She resides in Lebanon, Ohio.

Speech-Language Pathology Board Member
Barbara L. Prakup, Ph.D., CCC-SLP
Medina, (Medina Co.) - Term ending March 22, 2019
Committees: Rules, Investigative Review Group (Chair), License Application Review

Dr. Prakup earned her Ph.D. from Kent State University in 2009 with a specialty in voice. Dr. Prakup has practiced as a Speech-Language Pathologist for over thirty years and has extensive experience in the assessment and treatment of adults with voice disorders. She is currently working as a Speech Therapist with Absolute Rehabilitation Services where she serves adults with neurogenic communication disorders. Dr. Prakup continues to pursue research interests which focus on the aging voice and the singing voice in her work with the geriatric population. Dr. Prakup has also taught undergraduate and graduate courses such as voice disorders, anatomy and physiology, phonetics, speech and hearing science, research design, and articulation and phonology for local universities.
Meet the Board Members

Public Board Member
Lisa Dodge Burton
Powell, (Delaware Co.) - Term ending March 22, 2021
Committees: Rules, Policies and Procedures

Ms. Burton has a depth of state experience having worked in both the state legislature and Executive including working for a previous Governor as well as for the Ohio Office of Budget & Management. In her role as Director of Legislative Affairs for the Governor’s office, Ms. Burton oversaw and managed the Governor’s legislative department and advocated on behalf of the Governor’s legislative agenda and views to members of the General Assembly and their staff, along with agency directors and personnel. Additionally, she provided strategic counsel and support to the Governor and his staff on the status and impact of pending legislation. Other state service included work as President of the State Controlling Board which provided oversight of state agency operating and capital expenditures and also worked extensively on state capital and operating budgets within the Office of Budget & Management. Ms. Burton also previously worked as Director of Government Affairs for the Ohio Hospital Association, the statewide association representing hospitals across Ohio. She now serves as Vice-President at Sean P. Dunn & Associates a Columbus-based Government Relations firm representing numerous public and private sector clients.

Public Board Member
Helen L. Mayle
Pickerington, (Fairfield Co.) - Term ending March 22, 2019
Committees: Professional Competency

Ms. Mayle was appointed to Ohio Speech and Hearing Professionals Board 2018. She served on Ohio Board of Speech-Language Pathology and Audiology Board 2014-2018. She facilitated planning sessions for the Village of Baltimore. She was elected to Pickerington Area Chamber of Commerce Board where she served as the chamber’s president from 2004-2014. She also served as an Executive Board Member with the Pickerington Violet Festival from 1998-2004. She was presented with a Key to the City of Pickerington for Pickerington Violet Festival.

Ms. Mayle is a business owner specializing in retail sales and management consulting services and is President of DM Business Services, LLC. She is the city of Pickerington's first Athena Award winner. She is a founding member of the Pickerington Violet Festival Old Pickerington Village Business Association (OPVBA), a member of Route 33 Alliance (economic development organization), Pickerington Relay for Life (supporting American Cancer Society), Pickerington & Violet Township Economic Development Partnership, and Pickerington Women’s Leadership Coalition.

Ms. Mayle has a wealth of experience and expertise in strategic planning facilitation, grant writing, grant writing, economic development research and planning, executive management, fundraising, problem solving, and event planning.
Board Timeline-Milestones

July 1, 2017 - Am. Sub. H.B. Bill 49 was signed into law consolidating the Board of Speech-Language Pathology and Audiology (SPE) and Hearing Aid Dealers and Fitters Licensing Board (HAD), with an effective date of January 21, 2018.

August 2017 - Both Boards issue a joint letter with information about the consolidation and work collaboratively to ensure a smooth transition. Between July and January 20, 2018, the Board Chairs and respective staff met and held bi-weekly conference calls to discuss transition related matters, such as records transfer, information technology, investigations, etc.

December 2017 - HAD and SPE hold their final board meetings. Photo below is the SPE’s final board meeting on December 6, 2017, with board members and staff.

January 2018 - HAD board records are transferred. Board’s new name is updated on the official effective date: Sunday, January 21, 2018. The Board held its inaugural meeting on Monday, January 22, 2018, focused on getting setup and organized with the election of the board president, board secretary, board meeting dates, and board member orientation.

February 2018 - Board holds its first regular board meeting, which includes strategic planning for 2018. Board schedules practical and written exams for hearing aid fitters. The Board also attends the Hearing Healthcare Alliance of Ohio conference in Columbus to share information about the new board and transition with their members, who include audiologists, hearing aid dealers and hearing aid specialists. Photo at right shows board members, Michael Pratt, H.A.S., Matthew Starner, H.A.S., Helen Mayle, Public Member, Tammy Brown, M.A., CCC-A, Board President, and staff members Brandy Thomas, Administrative Professional, and Gregg Thornton, Esq., Executive Director. Mr. Thornton also attended the National Council of State Board of Examiners in Speech-Language Pathology and Audiology (NCSB) Board of Directors meeting in Washington, D.C. The meeting was very productive despite difficult weather conditions and a power outage that affected much of the region, including the hotel where we met, due to the Nor’Easter that occurred at that time. The hotel handed out glo-sticks and the D.C. metro subway was devoid of people, except one; aka photographer Gregg Thornton.

March 2018 - Board holds a two day board meeting in conjunction with the Ohio Speech-Language-Hearing Association Annual conference in Columbus. The Board gives a presentation on ethics and a presentation about the transition and role of the
March 2018 (continued from previous page)
Licensure board. In addition, Marcia Mann, with CE Broker was on hand at the Board’s exhibit table to answer questions related to continuing education. The Board receives final approval from the FBI and BCI to conduct criminal background checks for all applicants seeking initial licensure.

April 2018 - Board congratulates Tammy H. Brown, M.A., CCC-A, 91’, as the recipient of the 2018 Distinguished Alumni Award from the University of Cincinnati College of Allied Health Sciences - Communication Sciences and Disorders (UC). The event was held in Covington, Kentucky and recognizes and celebrates the contributions and overall excellence of UC alumni. Ms. Brown was introduced by her professor Dr. Laura Kretchmer, and gave an inspiring keynote address to a group that included undergraduate and graduate students, faculty, and guests. Joining Ms. Brown on this momentous occasion was her family, husband Gary, son Owen, daughter Atalie, Dr. Laura Kretchmer and her husband Dr. Richard Kretchmer, and the Board’s Executive Director Gregg Thornton, Esq., who is taking the photo.

May 2018 - Board holds meeting, finalizes strategic plan initiatives and completes annual ethics training. Professional Competency Committee meets and begins to work on strategic plan initiatives. The Board also attends the first draft writing meeting of the Interstate Compact Advisory Group in Washington, D.C. The Interstate Compact Advisory Group is working on a compact agreement for states to adopt that would grant licensees the privilege to practice in other states under their home state license.

June 2018 - Rules Committee will meet on June 5th. Board and Professional Competency Committee will meet on June 6th.

CE Broker - Sign-up Today!
Please visit the Board’s website at: http://shp.ohio.gov/continuing-education to sign-up with CE Broker, the licensure board’s official continuing education tracking system and begin the easy process of reporting your CE hours. Over 5,000 licensees are signed-up and tracking their continuing education hours. Five other Ohio licensing boards are preparing to utilize CE Broker as their official continuing education tracking system.

Benefits of CE Broker
- Track your continuing education hours required to renew your Ohio license
- Know precisely how many hours you’ve completed and how many hours are remaining
- Exemption from a continuing education audit once your 20 hours are reported
Criminal Background Checks-Update

Pursuant to Ohio Revised Code sections 4747.051 and 4753.061 all applicants for initial license must complete a criminal records check by the Federal Bureau of Investigation and Ohio Attorney General's Bureau of Criminal Investigation. Instructions for Ohio residents and out-of-state residents are available to download from the Board’s website by clicking on the following link: Criminal Background Check Instruction.

Board Issues Important Advisory Regarding Misrepresentation

In response to several disciplinary cases the Board has recently investigated and adjudicated involving misrepresentation and potential billing fraud, licensees are reminded about their responsibility to document services that are actually rendered. Board member Dr. Lisa Froehlich just completed a three year assignment as Chair of the Investigative Review Group (IRG). The IRG is responsible for overseeing complaints and investigations received against licensees and submitting recommendations to the full Board on disciplinary action. The Board’s investigative process and disciplinary action are in accordance with due process procedures pursuant to the Ohio Administrative Procedures Act under Ohio Revised Code Chapter 119. The Board has imposed sanctions ranging from licensure suspension to licensure revocation for misconduct involving misrepresentation. In these cases, licensees reported and documented providing professional services to patients/clients, when such services were not provided at all. During a recent IRG orientation meeting with new Chair Dr. Barbara Prakup, Dr. Froehlich stated that documenting services that were not provided is a serious situation and places patients/clients at risk of being harmed. In such situations, patients/clients are not receiving the services they need to address their communication disorder, which interferes with their clinical and/or academic progress.

Dr. Lisa Froehlich, Board Member as she completed her term as Chair on the IRG

Documenting services that were not provided is a serious situation and places patients/clients at risk of being harmed. In such situations, patients/clients are not receiving the services they need to address their communication disorder, which interferes with their clinical and/or academic progress.
Board Offers Call Center Support Provided By eLicense Ohio

Please note that reaching the Board by telephone has been streamlined. When calling the Board’s main line at (614) 466-3145, you will now have the option to press 1 to transfer to customer service for assistance with eLicense Ohio help, including login issues, account setup, and password resets. In order to reach a Board staff member, please press 2.

Board Discontinues Issuance of Pocket Cards

Effective December 10, 2017, the Board discontinued issuing pocket cards upon amendment of Ohio Administrative Code section 4753-5-01(D), and licensees are not required to display their renewal card as official evidence of renewal in a conspicuous place where the licensee practices. Verification of a license can be obtained from the eLicense Ohio license look-up page at the following link: https://elicense.ohio.gov/oh_verifylicense. Licensees are responsible for knowing their license expiration date and should visit the license look-up page to confirm their license status and expiration date. The Board will mail license renewal letters beginning in October 2018.

Upon first issuance of a license, a Wall Certificate will still be issued and is required to be displayed in a conspicuous place where the licensee practices. A Duplicate Wall Certificate request must be submitted through the Ohio eLicense portal at: https://elicense.ohio.gov/oh_communitieslogin. After logging in, select MANAGE for the license you want to verify, then select Duplicate Wall Certificate. Please allow approximately 7-10 business days to process your request.

Upcoming Conferences

- Ohio School Health Services Association—The Annual School Based Practitioners Summit, August 6-7, 2018—Columbus Hilton at Easton; earn hours for continuing education; for registration information, visit https://www.oshsa.org/
- Ohio School Speech Pathology Educational Audiology Coalition—The 2018 OSSPEAC Giving Back Annual Conference, October 21-23, 2018—Hyatt Regency Columbus; earn hours for continuing education; for registration information, visit http://www.osspeac.org/
- Ohio Academy of Audiology—The 9th Biennial Ohio Audiology Conference, October 26-27, 2018, Holiday Inn, Strongsville; earn hours continuing education; for registration information, visit http://ohioacademyofaudiology.com/index.php

Note: The Board will either be presenting and/or have an exhibit table at these events. Board members and staff will be available to answer any questions.
Where can I access the Medicaid School Program FAQ?
The Medicaid School Program FAQ is currently available on the Ohio Department of Medicaid’s website at: http://www.medicaid.ohio.gov/PROVIDERS/EnrollmentandSupport/ProviderEnrollment.aspx

The Board is now on Facebook. Please visit our Facebook page at: https://www.facebook.com/OhioSpeechandHearingProfessionals-Board/ or by clicking on the icon above and “Like” us to receive our notifications and information.