Welcome to this edition of the Ohio Speech and Hearing Professional Board’s eNewsletter. With the fall season just around the corner, I hope you had time to enjoy the summer months. Our school-based practitioners are in full gear for the new school year, and we have an important article about the Ohio Department of Education workload determination process. Be sure to review information about renewing your license. If you have not yet registered for your account with the State of Ohio’s eLicense Ohio license management system, I urge you to register for your account today. You will not be able to renew your license without first registering for an eLicense account. The Board has been working diligently since the consolidation, which took effect on January 21, 2018. As previously reported in the spring newsletter, the Ohio Hearing Aid Dealers and Fitters Licensing Board and Ohio Board of Speech-Language Pathology and Audiology were abolished to form the current board. We are extremely excited about the new board and work that has begun to continue a smooth transition. Our goal is to build on the experiences gained from both previous board foundations and grow this new one collaboratively. In addition to our internal collaboration, (Continued on next page)
Message from the Board Chairperson
(continued from page 1)

we continue important work and collaboration with other agencies and professional organizations. We work with the Ohio Department of Education, Ohio Department of Health, Ohio Department of Developmental Disabilities, Ohio Department of Medicaid, the Occupational Therapy, Physical Therapy, and Athletic Trainers Board, and others through committees, workgroups, professional organizations and under the oversight of the Ohio Attorney General’s Office with your Assistant Attorney General, and as directed by the Governor and legislature. Looking ahead to this fall, in September, we will have representation at the International Hearing Society annual conference. In October, we will be attending conferences sponsored by the Hearing Healthcare Alliance of Ohio, National Council of State Board of Examiners for Speech-Language Pathology and Audiology, Ohio School Speech Pathology Educational Audiology Coalition and the Oho Academy of Audiology. The Board will be presenting on topics at many of these events and be accessible to answer questions about the transition and provide licensure updates. We have several important updates inside this edition so please take a moment to review all of the content. At the end of August, we will be sending out a survey for licensees to complete about professional issues. We appreciate your input and feedback. Please visit and bookmark our new homepage at www.shp.ohio.gov throughout the year for additional updates regarding important licensure updates. Thank you,
Tammy H. Brown, M.A., CCC-A Board President

Message from the Executive Director
(continued from page 1)
dealing and fitting, and speech-language pathology. We have important information about the new eLicense Ohio license management system. Licensees will not be able to renew their license in the fall without first completing the registration process to create a user name and password. In response to e-mails and inquiries, I would like to confirm that the registration e-mail you will receive is authorized by the Board to alleviate any concern about the sensitive information being requested. There is also important information for school-based practitioners as the new school year begins, updates on Medicaid changes for skilled nursing facilities, clarification about the scope of practice for auditory processing disorders, supervision of hearing aid trainee permit holders, and front office assistants in hearing aid locations. We invite you to visit our new homepage at www.shp.ohio.gov, and also visit us on Facebook to stay updated throughout the year.

If you recently contacted the Board for services or information, please take a moment to complete our customer service survey and let us know your opinion about that experience.

Thank you,
Gregg B. Thornton, Esq.
Executive Director

Has your contact information changed?

Updating your contact information is now a self service process in the new eLicense Ohio system. See the update inside this edition for details on how to register and access your license through your new eLicense Ohio dashboard.

All licensees are required to update any change of name, place of business, or mailing address within thirty days of said change.

SPECIAL POINTS OF INTEREST:
• Reminder: Board and Committee meetings are open to the public.
• Public comment is welcome at all Board meetings.
• Please visit our website at www.shp.ohio.gov for the latest updates and information.

Phone: 614-466-3145
Fax: 614-995-2286
E-mail: board@shp.ohio.gov

Office Hours:
8:00 a.m. to 5:00 p.m.
Monday through Friday

Board office is closed during observance of state holidays
**License Renewal Updates**

The Board will mail a renewal letter to all licensees approximately one week before the license renewal period opens. Licensed audiologists, speech-language pathologists, dual licensees, and aides will receive their renewal letter in the mail the week of September 24th and can renew their license beginning October 2, 2018, with a license expiration date of midnight on December 31, 2018. Licensed hearing aid dealers and fitters will receive their renewal letter in the mail the week of October 29th and can renew their license beginning November 1, 2018, with a license expiration date of midnight on January 30, 2019. After mailing the renewal letters, the Board will periodically send reminders via e-mail to anyone who has not yet renewed their license, as well as reminders via the Board’s Facebook page. Be sure to “Like” our [Facebook page](https://www.facebook.com/OhioSpeechHearingProfessionalsBoard/) in order to receive our updates. Licensure renewal information is also available on the Board’s home page at: [www.shp.ohio.gov](http://www.shp.ohio.gov).

**eLicense Ohio—Account Registration**

Beginning August 16, 2018, the Board will be sending an e-mail to licensees who have not yet registered for their account with the eLicense Ohio license management system. The e-mail will have our board name and logo at the top, instructions, your security code, and a link to [eLicense Ohio](https://elicense.ohio.gov/OH_HomePage) to create your account. You will be prompted to enter your Social Security Number, Security Code, Date of Birth, a valid email address and create a unique password. Note: to obtain your Security Code via e-mail, the e-mail address you enter on the account registration page must be the same as the e-mail address on file with the Board. You must create an account in order to renew your license, and make changes such as updating your mailing address, e-mail address, name change, requesting additional wall certificates, etc.

Current licensees with an "Active," "Inactive," or "Expired" license should visit the eLicense Ohio Home Page at: [https://elicense.ohio.gov/OH_HomePage](https://elicense.ohio.gov/OH_HomePage), and then choose the Login / Create an Account option. Choose the "I HAVE A LICENSE" button and follow the prompts to register for a new eLicense account as an existing licensee. After successfully registering, you will be directed to your online user Dashboard page and be able to select options to manage your license, including renewal of your license when the renewal period opens—see “License Renewal Updates” above for the renewal dates.

**Licensure Statistics**

As of August 8, 2018

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</tr>
</tbody>
</table>

**OSHPB Staff:**

**Executive Director:**
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**Senior Assistant Attorney General:**
Cheryl R. Hawkinson, Esq.

Web Browser Information: The eLicense Ohio license management system supports the following web browsers: Google Chrome (recommended), Mozilla Firefox, or Internet Explorer version 11. Complete registration information is available on the Board’s homepage at [www.shp.ohio.gov](http://www.shp.ohio.gov).
Reminder—Board Consolidation Took Effect Jan. 21, 2018

We realize there have been many updates regarding the board consolidation and hopefully everyone has received an opportunity to be informed about this important change that took effect on January 21, 2018. In the interest of continuing our outreach to those who may just now be learning about the consolidation of the Ohio Hearing Aid Dealers and Fitters Licensing Board and Ohio Board of Speech-Language Pathology and Audiology, we are providing this update again. If you have already received this information, we invite you to continue to the remaining content in this edition.

Am. Sub. H.B. Bill 49 was passed and signed into law on July 1, 2017, which consolidated the Board of Speech-Language Pathology and Audiology (SPE) and Hearing Aid Dealers and Fitters Licensing Board (HAD). Under this new, both SPE and HAD were abolished on January 20, 2018, and combined into a single program agency called the Ohio Speech and Hearing Professionals Board (SHP) effective January 21, 2018. Even before this most recent merger in our state of Ohio, at least eight other states have combined licensure of speech-language pathologists, audiologists, and hearing aid dealers and fitters under the same board. The following information will address the most common questions received regarding the transition.

What changed?

Effective January 21, 2018, pursuant to Am. Sub. H. B. 49, the responsibilities of the two Boards merged and renamed the Ohio Speech and Hearing Professionals Board.

What’s the impact?

The new law did not change the underlying licensing standards for each professional groups. In other words, audiologists, speech-language pathologists, conditional speech-language pathologists, audiology aides and speech-language pathology aides are still licensed under Chapter 4753 of the Ohio Revised and Administrative Codes, and hearing aid dealers and fitters, trainees, anyone holding a conditional license for up to one year, and entities that engage in the merchandise of hearing aids are still licensed under Chapter 4747 of the Ohio Revised and Administrative Codes. Most of the changes will be back office and administrative in nature. The new law does require all applicants for initial license to complete a criminal records check.

What the new law doesn’t do:

The new law does not eliminate or change educational, examination, licensing, or continuing education requirements for any group licensed under the new Board.

Because we use email as a cost-saving, efficient way to communicate, please be sure that we have your email address in our records. You can update your e-mail address and contact information by registering and/or logging in to your user account via the new eLicense Ohio system at: https://elicense.ohio.gov/OH_HomePage. Refer to page three inside this edition from complete details on registering and/or logging in to eLicense Ohio.

We look forward to working together to continue to serve you and the citizens of Ohio.
Supervision of Trainee Permits—What Are The Requirements?
Matthew Starner, HAS

Pursuant to Ohio Revised Code section 4747.10, anyone currently engaged in training to become a licensed hearing aid dealer or fitter shall apply to the State Speech and Hearing Professionals Board for a hearing aid dealer’s and fitter’s trainee permit. A trainee permit allows anyone engaged in training to become a licensed hearing aid dealer or fitter. A trainee permit issued by the Board expires one year from the date it was first issued, and may be renewed once if the trainee has not successfully completed the qualifying requirements for licensing as a hearing aid dealer or fitter before the expiration date of such permit. No person holding a trainee permit shall engage in the practice of dealing in or fitting of hearing aids except while under supervision by a licensed hearing aid dealer or fitter.

Pursuant to Ohio Administrative Code section 4747-1-14, individuals holding a trainee permit shall be responsible to maintain communication with the supervisor and to inform said supervisor of all acts and deeds in the pursuance of selling and/or fitting hearing aids. “Acts and deeds” include, but are not limited to, the following: meeting with a user or potential user; performing tests as defined in rule 4747-1-19 of the Administrative Code; taking of an earmold impression(s); and fitting and/or selling of hearing aids.

Supervision is required by section 4747.10 of the Revised Code. Supervision means that:

(1) During the effective period of the trainee permit, the trainee and that trainee's supervisor shall co-sign, with a signature and license number, all forms, reports of audiometric and other tests, and any other documents prepared by the trainee or the supervisor in conjunction with the trainee in the process of testing human hearing or fitting or selling a hearing aid or hearing aids.

(2) During the ninety calendar days immediately following the effective date of the trainee permit as shown thereon, a supervisor must be physically present with a trainee who is engaged in the fitting or selling of hearing aids.

(3) In order to ensure that meaningful supervision is available to each person engaged in training to become a licensed hearing aid dealer and fitter, no person, firm, partnership, association or corporation shall employ or have any form of relationship with more persons who hold hearing aid dealers and fitters trainee permits than it employs persons who hold hearing aid dealers and fitters licenses. Any licensed hearing aid dealer and fitter acting as a supervisor must be licensed for at least two years. No one licensee may supervise more than two trainees at any time. For the purpose of interpreting this rule, all persons in an organization who hold hearing aid dealers and fitters licenses shall be considered employees. However, no trainee shall be required to leave the place of employment simply because the licensed supervisor leaves. The trainee shall be permitted to work under the supervision of another licensed person until the board is properly notified of the change in supervision within three working days. No trainee may serve under more than one supervisor at a time.

(4) It shall be the responsibility of the trainee to submit to the supervisor all testing and sales documents pertinent to each sale, whether consummated or not. Failure to do so shall be considered a violation of division (M) of section 4747.12 of the Revised Code and paragraph (C)(2) of rule 4747-1-15 of the Administrative Code.

Note: Mr. Starner is a hearing aid specialist appointed to the State Speech and Hearing Professionals Board and has been in the hearing healthcare field since 1995.
Workload Determination Process—An effective resource as the new school year gears up!
Lisa A. Froehlich, Ph.D., CCC-SLP

The Board has previously reported that the Ohio Department of Education’s (ODE) Special Education Operating Standards were amended on July 1, 2014, emphasizing the process for determining the appropriate caseload for all school-based speech-language pathologists and audiologists. The ODE Operating Standards require school districts to utilize a workload determination process in order to calculate the practitioner’s caseload. The workload determination process is not optional.

As the new school year begins, we would like to provide resources and tools to assist our school-based licensees who are having discussions with their school administrators about implementing their workload determination process.

The first resource we would like to provide is the actual ODE rule. Ohio Administrative Code section 3301-51-09(I)(1) states in relevant part the components that are to be factored into determining your caseload.

3301-51-09(I)(1)
(I) Service provider workload determination for delivery of services

School districts, county boards of developmental disabilities and other educational agencies shall determine workload for an individual service provider based upon all of the factors set forth in paragraphs (I)(1) to (I)(3) of this rule.

(1) Workload for an individual service provider shall be determined by the following process, which incorporates the following components:

(a) All areas of service provided to children with and without disabilities, including, but not limited to school duties, staff meetings, professional development, supervisions, travel/transitions, screening, assessment, evaluation, progress documentation and reporting, secondary transition service planning, conference/consultation pertaining to individual students, documentation for individual students, and third party billing requirements.

(b) The severity of each eligible child’s need, and the level and frequency of services necessary to provide a free and appropriate public education.

(c) Time needed for planning in accordance with paragraph (A)(9) of rule 3301-35-05 of the Administrative Code including statutory and/or contractual agreements applicable to the educational agency.

(Continued on next page)
Workload Determination Process—An effective resource as the new school year gears up!  *(continued)*

Lisa A. Froehlich, Ph.D., CCC-SLP

In summary, the rule for the workload determination process is not optional and must be applied for all students who have been qualified to receive special education services. School districts must implement the workload determination process to setting caseload standards that allow speech-language pathologists and educational audiologists to complete the wide range of their professional responsibilities necessary to meet individual student’s needs. This process is considered best practice for school speech-language and audiology services, and ensures compliance with IDEIA and other mandates. The maximum caseload numbers under the rules remain unchanged, e.g., 80 for SLPs, 100 for AUDs, and 50 for preschool or students being served with multiple disabilities. It is important to recognize that if your school district is following the workload determination process, you should arrive at an appropriate caseload number for your workload.

One question we often receive from our school-based licensees is how do I assist my administrator, e.g., Pupil Service Director, with implementation of the workload determination process? The Ohio Department of Education has developed a number of resources available on their website, including guidance and clarification memorandum, FAQs, a workload determination calculator, and even no fewer than ten videos narrated by Dr. Charles Carlin, CCC-SLP, with the University of Akron. You can access all of these great resources to review and share with your school administrators from our resources for school-based practitioner website at: http://shp.ohio.gov/resources-for-school-based-practitioners.

Note: Dr. Froehlich is a speech-language pathologist appointed to the State Speech and Hearing Professionals Board and has spent the last 38 years as a speech-language pathologist working in the school system.

OMNIE—UpCycling Speech and Language Guidelines

Just a reminder that the modules are still maintained and accessible on the Ohio Master’s Network Initiatives in Education (OMNIE) website at: https://omnie.ocali.org/. The topics are maintained and updated by individuals regarded for their expertise, knowledge and experience over the subject areas addressed. The guidelines and resources support school based practitioners, including intervention specialists, teachers, administrators and parents.

Accessing the modules will require you to register for a free account which will only take a few minutes, and is highly encouraged to ensure that funding continues in order to maintain and develop additional modules.
Auditory Processing Assessment—Clarification of Scope of Practice
Carrie L. Spangler, Au.D., CCC-A

In accordance with Ohio Revised Code Chapter 4753, auditory processing disorders can fall under the scope of practice for both speech-language pathology and audiology. Pursuant to Ohio Revised Code section 4753.01 (C), the practice of speech-language pathology also may include aural habilitations or rehabilitation which means the provision of services and procedures for facilitating adequate auditory, speech, and language skills in individuals with hearing impairment. Licensees undertaking this area must also be mindful of their requirement to practice in accordance with their education, training, and experience, as well as standards of practice and training recognized by the American Academy of Audiology and the American-Speech-Language-Hearing Association, pursuant to Ohio Administrative Code section 4753-9-01(A)(5).

An auditory processing assessment involves a multidisciplinary team approach to understand the complexity of issues associated with auditory processing. When a speech-language pathologist is called upon to offer services involving an auditory processing assessment, an audiologist must be involved and an integral part of the team for purposes of diagnosing auditory processing disorders. A team-based approach is well documented in the literature as best practice and an audiologist should be part of the main component of the auditory processing disorder assessment.

Additional resources are available from:

Note: Dr. Spangler is an educational audiologists appointed to the State Speech and Hearing Professionals Board and has over 19 years of experience as a professional in the field of audiology.

Medicare Changes for Skilled Nursing Facilities—Update
Barbara L. Prakup, Ph.D., CCC-SLP

On July 31, 2018, the Centers for Medicare and Medicaid Services (CMS) released a final rule (CMS-1696-F) outlining Fiscal Year (FY) 2019 Medicare payment updates and quality program changes for skilled nursing facilities (SNFs).

This rule takes effect on Oct. 1, 2019 and updates the payment rates under the prospective payment system (PPS) for skilled nursing facilities for fiscal year 2019. This final rule replaces the Resource Utilization Group (RUG) model in favor of a Patient Driven Payment Model (PDPM). PDPM will base payments to facilities on factors such as patient diagnoses and comorbidities. This is a significant change from the current payment model, which is based on type and intensity of services provided. The final rule includes policies that continue a commitment to shift Medicare payments from volume based to value based, with continued implementation of the SNF Value-Based Purchasing Program (SNF VBP) and SNF Quality

(Continued on next page)
Medicare Changes for Skilled Nursing Facilities—Update
Barbara L. Prakup, Ph.D., CCC-SLP

Quality Reporting Program (SNF QRP).

Please access CMS fact sheet which discusses three major provisions of the final rule at:

The final rule can be downloaded from the Federal Register at: https://www.federalregister.gov/public-inspection.

ASHA has also published a news item which provides a summary of these changes which can be accessed at:

Note: Dr. Prakup is a speech-language pathologist appointed to the State Speech and Hearing Professionals Board and has practiced speech-language pathology for over thirty years and has extensive experience in the assessment and treatment of adults with voice disorders.

Continuing Education and Ethics Requirement Reminder

Continuing Education & Ethics Resources Available at: http://shp.ohio.gov/ce-ethics

The Board would like to remind all licensees about their respective continuing education requirements.

Requirements for Audiologists and Speech-Language Pathologists
Audiologists and speech-language pathologists are required to complete 20 hours of continuing education, including two hours related to ethics pursuant to Ohio Administrative Code section 4753-4-01. Licensed audiologists and speech-language pathologists required to complete continuing education have until December 31, 2018 to complete their hours.

Requirements for Hearing Aid Fitters
Hearing aid fitters are required to complete not less than ten hours of continuing education, including one hour in ethics or Ohio state law, each year preceding the licensee’s renewal application pursuant to Ohio Revised Code section 4747.06(B) and Ohio Administrative Code section 4747-1-11(C). Licensed hearing aid fitters required to complete continuing education have until January 30, 2019 to complete their hours.
CE Broker - Sign-up Today! [cebroker]

Please visit the Board’s website at: http://shp.ohio.gov/continuing-education to sign-up with CE Broker, the licensure board’s official continuing education tracking system and begin the easy process of reporting your CE hours. Over 5,000 licensees are signed-up and tracking their continuing education hours. CE Broker is available to licensees on a voluntary basis. Licensees may register for a free basic account. Additional information is also available from CE Broker’s website at: https://cebroker.com/oh/plans.

Benefits of reporting your continuing education to CE Broker

- Track your continuing education hours required to renew your Ohio license
- Know precisely how many hours you’ve completed and how many hours are remaining
- Exemption from a continuing education audit once your 20 hours are reported

Board Seeks Licensee Input With Survey

At the end of August, the Board will send an e-mail to all licensees inviting them to complete a survey. The survey will seek feedback regarding licensure and professional issues. The Board is excited to send this survey out to our licensees. The survey gives licensees an opportunity to share their feedback with us, which helps the Board address any issues or concerns through rule-making or strategic planning. One area we are especially looking forward to receiving input on is the method of communication licensees would like to receive from us. Some licensees may prefer to receive information via regular mail, while others may prefer to use today’s more commonly used communications such as e-mail and social media platforms, like Facebook and Twitter. One of the most important take-aways with the survey is that the licensure board is not only here for consumer protection, but we also have a duty to listen and accept feedback and input from our licensees. We would like to thank everyone in advance for taking time to respond to the survey.

Reminder—All Initial Applicants Required to Complete Criminal Background Checks

Pursuant to Ohio Revised Code sections 4747.051 and 4753.061 all applicants for initial license must complete a criminal records check by the Federal Bureau of Investigation and Ohio Attorney General's Bureau of Criminal Investigation. Instructions for Ohio residents and out-of-state residents are available to download from the Board’s website by clicking on the following link: Criminal Background Check Instruction.
Replacement Wall Certificates—Update

Due to the board consolidation in January 2018, all individuals licensed under Chapter 4753 (audiologists, speech-language pathologists, audiology aides, and speech-language pathology aides) who renew their license for the 2019-2020 practice period will be mailed one replacement wall certificate with the Board’s new name and state seal beginning January 1, 2019. Please allow up to 30 days to receive your replacement wall certificate. Your replacement wall certificate is permanent for as long as you maintain your license throughout your career and must be displayed in a conspicuous place. If you practice in multiple locations for the 2019-2020 practice period, you must order duplicate wall certificates after January 1, 2019. Go to your dashboard and select “Options,” under your license at eLicense.Ohio.gov and select “Duplicate Wall Certificate.” New wall certificates were issued to hearing aid dealers and fitters during their last annual license renewal.

Board Offers Call Center Support Provided By eLicense Ohio

Please note that reaching the Board by telephone has been streamlined. When calling the Board’s main line at (614) 466-3145, you will now have the option to press 1 to transfer to customer service for assistance with eLicense Ohio help, including login issues, account setup, and password resets. In order to reach a Board staff member, please press 2. The eLicense Ohio Call Center Support line will be very useful if licensees need assistance with setting up their user account registration during the license renewal period.

Board Discontinues Issuance of Pocket Cards—Reminder

The Board discontinued issuing pocket cards for all license types following approved renewals. Your license expiration will not appear on your replacement wall certificate. Verification of a license can be obtained from the eLicense Ohio “License Look-Up” page at the following link: https://elicense.ohio.gov/oh_verifylicense. Licensees are responsible for knowing their license expiration date and should visit the license look-up page to confirm their license status and expiration date. A “Printer Friendly Version” option is available if you wish to print your license verification information for your employer, insurance, or your records.

Upcoming Conferences—Update

- Ohio School Speech Pathology Educational Audiology Coalition—The 2018 OSSPEAC Giving Back Annual Conference, October 21-23, 2018—Hyatt Regency Columbus; earn hours for continuing education; for registration information, visit http://www.ossspeac.org/
- Ohio Academy of Audiology—The 9th Biennial Ohio Audiology Conference, October 26-27, 2018, Holiday Inn, Strongsville; earn hours continuing education; for registration information, visit http://ohioacademyofaudiology.com/index.php

Note: The Board will either be presenting and/or have an exhibit table at these events. Board members and staff will be available to answer any questions.
LICENCED SPEECH-LANGUAGE PATHOLOGISTS OR AUDIOLOGISTS SEEKING ODE LICENSURE

The Ohio Department of Education welcomes requests from Ohio Speech and Hearing Professional Board licensed speech language pathologists or audiologists for a review of their credentials by the Ohio Credential Review Board in order to determine if they qualify for the Pupil Services license required for Ohio school-based employment.

Requests for a review by the Credential Review Board must include:

- Valid license granted by the Ohio Speech and Hearing Professionals Board
- Verification of professional experience working with children and/or other populations (multiple letters of recommendation and third party documentation of work experience)
- Official transcripts of all college coursework, undergraduate and graduate
- A summary cover letter from the candidate providing background information and requesting a credential review for ODE pupil service licensure
- A resume
- Documentation of training, education, competency and/or professional development work related to the practice of speech language pathology (for SLPs) and audiology (for AUDs) with school age children
- Praxis II speech language pathology or audiology specialty area test scores
- Any other materials the candidate wishes to provide for review

Candidates may submit a packet of materials to the address shown below. (Please gather all documents and submit them as one package rather than sending individual items at different times from different sources.)

Please send materials to:
Office of Educator Licensure
Ohio Department of Education
25 S. Front Street Mail Stop 105
Columbus OH 43215-4183

Questions regarding ODE licensure in speech/language pathology may be directed to:
Kerry L. Martinez, Assistant Director, Office of Educator Licensure (614) 466-5739 or via e-mail at: Kerry.Martinez@education.ohio.gov
Where can I access the Medicaid School Program FAQ?
The Medicaid School Program FAQ is currently available on the Ohio Department of Medicaid’s website at:
http://www.medicaid.ohio.gov/PROVIDERS/EnrollmentandSupport/ProviderEnrollment.aspx

The Board is now on Facebook. Please visit our Facebook page at: https://www.facebook.com/OhioSpeechandHearingProfessionals-Board/ or by clicking on the icon above and “Like” us to receive our notifications and information.